

FAQ for New Subscription and Legacy Society Membership Campaign

Q: Where and when are Guilford College Bryan Series events held?

A: All events are held in-person at the Steven Tanger Center for the Performing Arts in downtown Greensboro. The 2024-25 season runs from October 2024 to April 2025.

Q: How do I purchase a new subscription or Legacy Society membership?

A: Log into the Tanger Center's Account Manager at https://www.tangercenter.com/bryanseries. You can also subscribe by calling the Tanger Center Subscription Line at 336-373-7575, Monday-Friday, 10 am-5 pm, emailing Customer Care at customercare@tangercenter.com or stopping by the Tanger Center Box Office, Tuesday-Friday, 12 pm-5 pm.

Q: What is the cost of a subscription or Legacy Society membership?

A: The cost of subscriptions is \$140 orchestra, \$120 grand tier and \$100 in rear grand tier. The cost of a Legacy Society membership is \$500 (per person), which includes front orchestra seating, premium parking, the pre-event reception and a tax-deductible donation to Guilford College. A \$10 service charge per seat and \$6 postage and handling charge per order are applied to all orders.

Q: Whom do I contact if I need assistance ordering online?

A: If you need assistance ordering online, contact the Tanger Center Subscription Line at 336-373-7575.

Q: When will I receive my tickets?

A: Season tickets will be mailed to the address on file in August 2024.

Q: Whom do I contact if I have general questions about ordering subscriptions or Legacy Society memberships?

A: You may email thebryanseries@guilford.edu or call the Bryan Series office at 336-316-2852 during regular weekday business hours Monday-Friday 8 am-5 pm. Our intention is to assist everyone who inquires. We will respond as soon as possible.

Q: How do I access a seating chart for the Tanger Center?

A: The Tanger Center seating chart is on the venue's website.

Q: What are the benefits of managing an account online?

A: You are able to resale, transfer or exchange tickets with ease and you have the option of mobile entry.

Q: Where do I park for events at the Steven Tanger Center for the Performing Arts?

A: Parking is available and staffed beginning at 5 pm on the day of the events in the Bellemeade Parking Garage (enter from Greene Street) and Church Street Parking Garage (adjacent to the Library). You may present your pre-pay parking coupon or purchase parking for \$10 in either garage. Limited spaces are available for \$25 in the Tanger Center Surface Lot (enter from Lindsay Street or Summit Avenue). Payments may be made by credit cards or Apple Pay only at each location. Click here to view a map of parking options at and around the Tanger Center.

Q: May I pre-pay for parking in the garage for the season?

A: You may purchase parking in a city garage near Tanger Center for the two events in 2024-25 at a cost of \$20. You will receive parking coupons to present at the garage on the nights of the events.

Q: Is there on-site parking at the Tanger Center?

A: The Tanger Surface Lot is limited to Legacy Society members, sponsors, Tanger Center donors and special guests of Guilford College. However, there will be a limited number of parking spaces available the night of events at \$25 each.

Q: Will there be handicap parking at the Tanger Center?

A: There will be ADA in the Tanger Surface Lot (first-come, first-served at \$25), in area garages and in specific metered street parking spaces. Each particular location will be subject to different costs. Patrons may be dropped off near the entrance to the Tanger Center located on Abe Brenner Place.

Q: Will there be a handicap entrance at the Tanger Center?

A: The Tanger Center is ADA compliant and all three main lobby entrances support ADA and handicap entrance.

Q: Will there be opportunities to view Bryan Series events remotely?

A: The Bryan Series is designed for a community audience in-person at the Tanger Center. This is our forte. However, on request, we will share a recording of events with subscribers or Legacy Society members who choose not to attend due to extenuating circumstances.

Q: Will there be an opportunity to purchase tickets for single events?

A: Yes, single-event tickets will be on sale beginning September 6, following the new subscription and Legacy Society membership sales campaign.